

#12

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,302

Confirmation No.: 1770

Filed: June 23, 2000

Inventor(s):

Allen B. Childress

Title: DYNAMIC HELP
SYSTEM FOR AN
INSURANCE CLAIMS
PROCESSING SYSTEM

Examiner: Bleck, Carolyn M.

Group/Art Unit: 3626

Atty. Dkt. No: 5053-35700

CERTIFICATE OF MAILING
UNDER 37 C.F.R. §1.8

DATE OF DEPOSIT: 12.29.03

I hereby certify that this correspondence is being deposited with
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Commissioner for Patents
Alexandria, VA 22314

Gail Ballard

AMENDMENT; RESPONSE TO OFFICE ACTION MAILED JULY 22, 2003

Mail Stop Non-Fee Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313

Madam:

In response to the Office action mailed July 22, 2003 (Paper No. 9), please amend the
above-identified application as follows.

Amendments to the claims are reflected in the listing of claims that begins on page 2 of this
paper.

Remarks/Arguments begin on page 53 of this paper.